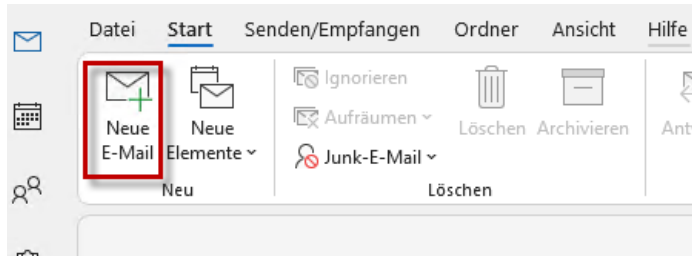


Freigegebenes Postfach

Problem mit dem Versand aufheben

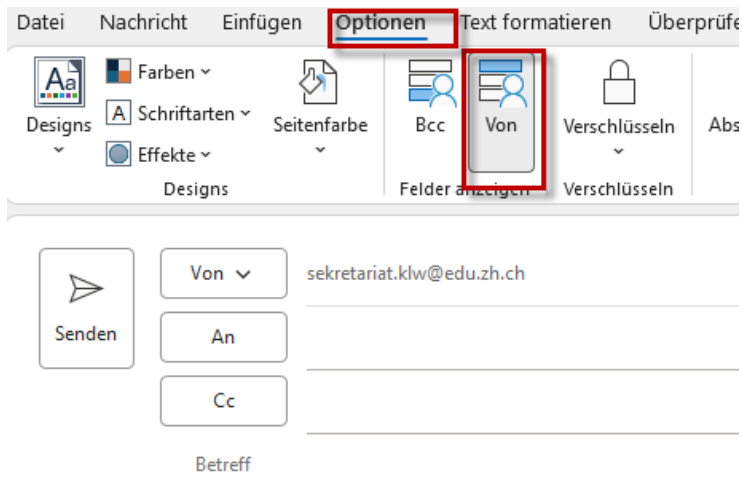
Schritt 1:

Neue E-Mail erstellen:



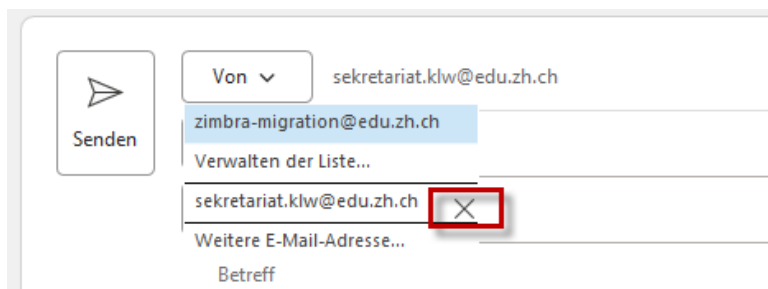
Schritt 2:

Falls das Feld „Von“ nicht ausgewählt ist, «Optionen» und dann «Von» auswählen:



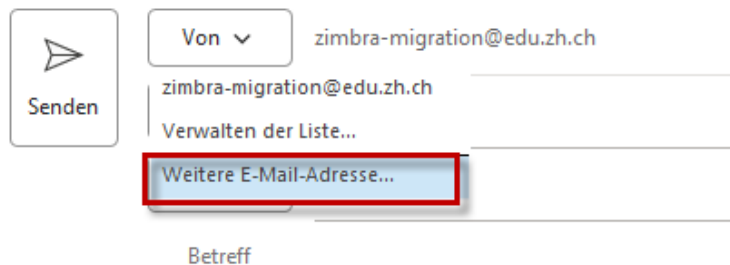
Schritt 3:

«sekretariat.klw@edu.zh.ch» aus dem Von-Feld löschen:



Schritt 4:

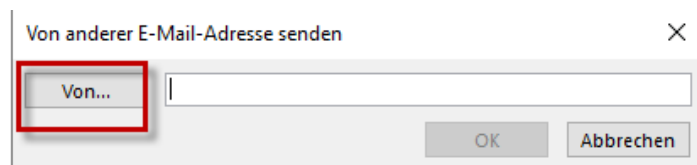
«Weitere E-Mail-Adresse» auswählen:



The screenshot shows an email composition window. On the left is a 'Senden' button with a paper plane icon. To its right is the 'Von' (From) field, which contains 'zimbra-migration@edu.zh.ch'. Below this field are two buttons: 'Verwalten der Liste...' and 'Weitere E-Mail-Adresse...'. The 'Weitere E-Mail-Adresse...' button is highlighted with a red rectangular box. Below these buttons is a 'Betreff' (Subject) field.

Schritt 5:

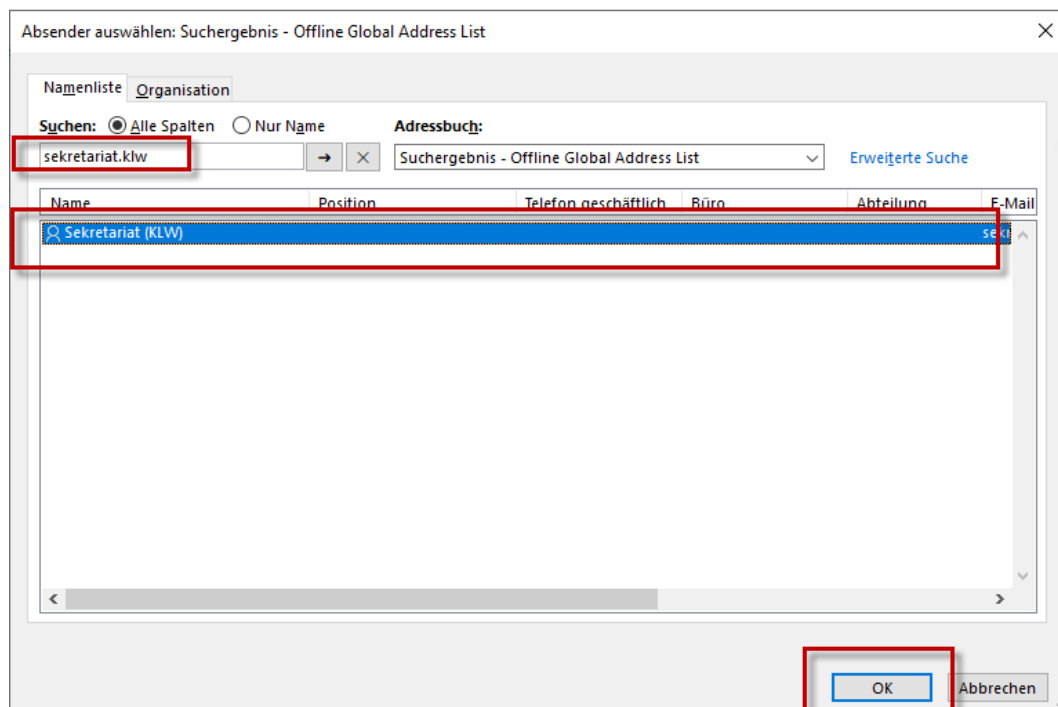
«Von» auswählen:



The screenshot shows a dialog box titled 'Von anderer E-Mail-Adresse senden' with a close button (X) in the top right corner. Inside the dialog, there is a 'Von...' button, a text input field, and two buttons at the bottom: 'OK' and 'Abbrechen'. The 'Von...' button is highlighted with a red rectangular box.

Schritt 6:

«sekretariat.klw@edu.zh.ch» in der Adressliste suchen und «OK» auswählen:



The screenshot shows a window titled 'Absender auswählen: Suchergebnis - Offline Global Address List' with a close button (X) in the top right corner. The window has two tabs: 'Namenliste' and 'Organisation'. Under 'Suchen:', there are two radio buttons: 'Alle Spalten' (selected) and 'Nur Name'. To the right is the 'Adressbuch:' dropdown menu, which is set to 'Suchergebnis - Offline Global Address List'. Below the search options is a search input field containing 'sekretariat.klw'. Below the input field is a table with the following columns: 'Name', 'Position', 'Telefon geschäftlich', 'Büro', 'Abteilung', and 'E-Mail'. The first row of the table is highlighted in blue and contains the text 'Sekretariat (KLW)'. At the bottom right of the window, there are two buttons: 'OK' and 'Abbrechen'. The 'OK' button is highlighted with a red rectangular box.

Schritt 7:

«OK» auswählen:

/on anderer E-Mail-Adresse senden ✕

Von... ☐ Sekretariat (KLW)

OK Abbrechen

Schritt 8:

Wieder versuchen, eine E-Mail zu versenden:

 **Send**

From ▼ sekretariat.klw@edu.zh.ch

To _____

Cc _____

Bcc _____

Subject _____